



## Creed of Professionalism

As a proud member of the Migration Alliance in Australia, I endorse the following principles of civil professional conduct, intended to inspire and guide Registered Migration Agents in the practice of migration:

- In my dealings with Registered Migration Agents, clients, witnesses, members of the DIAC, and MRT-RRT / AAT staff, I will be civil and courteous and guided by fundamental tenets of integrity and fairness.
- My word is my bond in my dealings with the DIAC, with fellow colleagues and with others.
- I will endeavour to resolve differences through cooperation and negotiation, giving due consideration to alternative dispute resolution.
- I will honour appointments, commitments and case schedules, and be timely in all my communications.
- I will design the timing, manner of service, and scheduling of applications only for proper purposes, and never for the objective of oppressing a person or inconveniencing the DIAC.
- I will conduct myself professionally during hearings or interviews, negotiations and any other interaction with DIAC /MRT-RRT / AAT/ MIU as if I were in the presence of a judge.
- I will be forthright and honest in my dealings with the tribunals and courts, DIAC and others.
- I will be respectful of the DIAC, the Office of the MARA, the migration profession and the immigration process in my attire and in my demeanour.
- As an advocate and as a Registered Migration Agent, I will uphold the honour and dignity of the migration advice profession. I will strive always to instil and encourage a respectful attitude toward the DIAC, the appeals process and the migration profession.